



TO: All of our valued Councils, Units, Scouts and Volunteers

Subject: Delivery Delayed on CAMP MASTERS products

Dear Valued Customers: For the first time ever we have ran short on many products to make on time delivery. At this time, we are in the process of working with affected Council to establish a new delivery schedule based on actual production schedules and the upcoming Thanksgiving Day Holiday.

We know the challenges that surround everyone with changing the delivery schedule and we apologize for this inconvenience. Please rest assured we are doing the best we can and greatly appreciate your help managing through this change.

You can help us make sure we meet orders by submitting all Unit Take Orders in the CAMP MASTERS Ordering System so Councils can submit an initial Take Order to CAMP MASTERS. If you are still selling, you can place another Take Order later that will be added to the same delivery.

We hope that you understand that we are all in this together to help support Scouting. Your support through this difficult year will help demonstrate how we can work together to overcome challenges, and how working together to come up with solutions makes everyone stronger.

Thank you for your understanding and we will be in contact to communicate expected product delivery times as well as any other information or items that may be impacted with this change.

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